Depend on our people. Count on our advice. SM

# REDACTED - FOR PUBLIC INSPECTION

July 1, 2014

Marlene H. Dortch Secretary Federal Communications Commission 445 12th Street, S.W. Washington, DC 20554

ATTENTION: WIRELINE COMPETION BUREAU

RE: Form 481 ETC filing pursuant to Sections 54.313 and 54.422 SAC 381631, ND, Red River Rural Telephone Association Connect America Fund WC Dockets 10-90, 11-42 and 14-58

Dear Ms. Dortch:

Pursuant to Sections 54.313 and 54.422 of Commission's Rules, Red River Rural Telephone Association, ND, SAC 381631 is filing its Form 481 High Cost and Low-Income Annual Report.

Red River Rural Telephone Association seeks confidential treatment under the Protective Order in this proceeding for Section 54.313(f)(2) financial information in the 481 filing ¹ and for Section 54.202(a) 5 Year Service Quality Improvement Plan portion of the 481 filing pursuant to the Request for Confidential Treatment attached to this filing. Pursuant to the Protective Order, one copy of the confidential document and two copies of the redacted version are provided. The Redacted version is also being filed on the Electronic Comment Filing System.

Please address any correspondence regarding this transmittal to the attention of Tom Campbell at the following address, e-mail or telephone number.

Sincerely,

Tom Campbell

**Telecommunications Consultant** 

tcampbell@otcpas.com

651-621-8511 (v)

651-483-2467 (f)

**Enclosures** 

CC: Mr. Charles Tyler, FCC Telecommunications Access Policy Division (two copies confidential)

<sup>1</sup> See Protective Order 27, WC Docket Nos. 10-90 et al, Rec 14231 rel. November 16 ("Order")

# Before the FEDERAL COMMUNICATIONS COMMISSION Washington, D.C. 20554

In the Matter of		2
Connect America Fund	WC Docket No. 10-90	400
Lifeline and Link Up Reform	) WC Docket No. 11-42	ř
ETC Annual Reports and Certifications	) WC Docket No. 14-58	

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#### REQUEST FOR CONFIDENTIAL TREATMENT

Red River Rural Telephone Association, SAC 381631, ("the company") requests that the portion of its Form 481 pertaining to the 5-Year Service Quality Improvement Plan be granted confidential, non-public treatment pursuant to Sections 0.457 and 0.459 of the Commission's rules, 47 C.F.R. §§ 0.457, 0.459, and related provisions of the Freedom of Information Act ("FOIA"), including 5 U.S.C. § 552(b)(4) ("Exemption 4"). Form 481 contains information regarding the company's Section 54.202(a) 5- Year Service Quality Improvement Plan including capital expenditures and operating expenses. Release of such information would supply a roadmap to competitors regarding confidential build out plans and study area demographics. In addition, the document contains confidential information that is not customarily disclosed to the public or made available within the telecommunications industry. Information in support of the company's request for confidential treatment pursuant to Section 0.459(b) of the Commission's Rules, 47 C.F.R. § 0.459(b), is provided below.

# I. RED RIVER RURAL TELEPHONE ASSOCIATION'S FORM 481 SATISFIES THE REQUIREMENTS OF § 0.459 OF THE COMMISSION'S RULES

The material for which the company seeks confidentiality falls squarely within the requirements of Section 0.459 of the Commission's rules. As demonstrated below, the company has satisfied each of the elements of Section 0.459, and disclosure of this information would result in competitive harm to the company.

- (1) Identification of the specific information for which confidential treatment is sought. The company requests confidential treatment for the portion of Form 481 required by 47 C.F.R. § 54.313 related to the Section 54.202(a) 5- Year Service Quality Improvement Plan. The information bears the legend "Confidential Financial Information. The specific information falls into the categories of: 1. Capital Expenditures, 2. Operating Expenses and 3. Area Demographics
- (2) Identification of the Commission proceeding in which the information was submitted or a description of the circumstances giving rise to the submission. The information is required to be produced annually by 47 C.F.R. § 54.313. The proceedings are WC Docket No. 10-90 and WC Docket No. 11-42. The documents will also be submitted in WC Docket NO. 14-58
- (3) Explanation of the degree to which the information is commercial or financial, or contains a trade secret or is privileged. The information for which confidentiality is requested is "financial" and commercial in nature. The information is "confidential" in that it "would customarily not be released to the public." The courts have elaborated that material "is 'confidential' . . . if disclosure of the information is likely to have either the following effects: (1) to impair the government's ability to obtain necessary information in the future; or (2) to cause substantial harm to the competitive position of the person from whom the information was obtained." Both of the considerations apply in this instance, as further explained in point (5) below.
- (4) Explanation of the degree to which the information concerns a service that is subject to competition. All of the services provided by the company are subject to intense existing or potential competition.

<sup>&</sup>lt;sup>1</sup> See Board of Trade of the City of Chicago v. Commodity Futures Trading Comm'n, 627 F.2d 392, 403 & n.78 (D.C. Cir. 1980) (courts have given the terms "commercial" and "financial, as used in Section 552(b)(4), their ordinary meanings).

<sup>&</sup>lt;sup>2</sup> Critical Mass Energy Project v. NRC, 975 F.2d 871, 873 (D.C. Cir. 1992) (citing the Senate Committee Report).

<sup>&</sup>lt;sup>3</sup>Nat'l Parks and Conservation Ass'n v. Morton, 498 f.2d 764, 770 (D.C. Cir. 1974) (footnote omitted); see also Critical Mass Energy, 975 F.2d at 873.

- (5) Explanation of how disclosure of the information could result in substantial competitive harm. If the information were publicly available, it would supply competitors with financial information not ordinarily available to the public. Specifically, rural telephone service has historically lent itself to "cherry picking" by competitors that choose to only serve low cost areas. Release of this specific build out and operating expense information would allow competitors to gain an unfair advantage.
- (6) Identification of any measures taken by the submitting party to prevent unauthorized disclosure. The information for which the company seeks confidential treatment is information that the company does not customarily release to the public. The company also limits the internal circulation of this information to only those with a need to know.

Consistent with 47 C.F.R. § 0.459(a), the items for which confidentiality is requested are being submitted with, and are covered by, this request. This request for confidentiality - as well as the documents subject to this request - are being filed in hard copy and/or electronic copy.

- (7) Identification of whether the information is available to the public and the extent of any previous disclosure of the information to third parties. The documents and information for which confidentiality is sought are not made available to the public and have not been disclosed to third parties, except to those entities identified in 47 C.F.R. § 54.313(i). For those disclosures, the company has requested confidential treatment by the entities for the same information.
- (8) Justification of the period during which the submitting party asserts that material should not be available for public disclosure. Given the sensitive nature of the information for which confidentiality is requested, the prospect of serious competitive harm, the company requests that confidential treatment apply indefinitely.

#### II. CONCLUSION

For these reasons, pursuant to Sections 0.457 and 0.459 of the Commission's Rules, the company requests that the portion of Form 481 relating to the Section 54.202(a) 5 - Year Service Quality Improvement Plan be treated as confidential under the Commission's rules and precedent and withheld in their entirety from public inspection, and that any distribution of them within the Commission should be limited to a "need to know" basis. In the event that any person or entity requests access to the documents or seeks to make any or all of them part of the public record, the company requests to be notified immediately so that it can oppose such request or take other action as necessary to safeguard its interests and the interests of consumers.

Sincerely,

Tom Campbell

**Telecommunications Consultant** 

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tcampbell@otcpas.com

651-621-8511 (v)

651-483-2467 (f)

FCC For	m 481 - Carrier Annual REPAIR TED — FO	OR PUBLIC IN	ISPECTION COFFORM 4 Souther July 2013	81 ol No. 3060-0986/OMB Control No. 3060-0819
<010>	Study Area Code	381631		8
<015>	Study Area Name	RED RIVER RURAL TEL	EPHONE ASSOC.	26
<020>	Program Year	2015		
<030>	Contact Name: Person USAC should contact with questions about this data	Tom Campbell		\$ 100 G
<035>	Contact Telephone Number: Number of the person identified in data line <030>	6516218511 ext.	0000	
<039>	Contact Email Address: Email of the person identified in data line <030>	tcampbell@otcpas.co	n	8 3 7
ANNUA	AL REPORTING FOR ALL CARRIERS			54.313 454.422 Completion Completion Required Required (check box when complete)
<100>	Service Quality Improvement Reporting		(complete attached worksheet)	✓ MILLER
<200>	Outage Reporting (voice)		(complete attached worksheet)	1 1
<210>	✓ < check box if no	outages to report		V WILLIAM
<300>	Unfulfilled Service Requests (voice) 0			
<310>	Detail on Attempts (voice)			
	N.I.		(attach d	escriptive document)
<320>	Unfulfilled Service Requests (broadband)			· 111111
<330>	Detail on Attempts (broadband)		(attach	descriptive document)
	Number of Complaints per 1,000 customers (voice)			
<410>	Fixed 0.0 Mobile 0.0	_		_ / /
	Number of Complaints per 1,000 customers (broad	band)		1 20000
<440> <450>	Fixed 0.0 Mobile 0.0			
<500>	Service Quality Standards & Consumer Protection R	tules Compliance	(check to indicate certification)	/ /
<510>	381631nd510.pdf		(attoched descriptive document)	/ /
<600>	Functionality in Emergency Situations 381631nd610.pdf		(check to indicate certification)	✓
			(attached descriptive document)	1 1
<610>				
<700>	Company Price Offerings (voice)		(complete attached worksheet)	
<710>	Company Price Offerings (broadband)		(complete attached worksheet)	
	Operating Companies and Affiliates Tribal Land Offerings (Y/N)?	116	(complete attached worksheet) yes, complete attached worksheet)	· III
	• Voice Services Rate Comparability  381631nd1010.pdf		(check to Indicate certification)	· Allen
<1010	>		(attach descriptive document)	✓ ####################################
<1100	> Terrestrial Backhaul (Y/N)?	(0)	not, check to indicate certification)	
<1110>			(complete attached worksheet)	
<1200>	<ul> <li>Terms and Condition for Lifeline Customers</li> <li>Price Cap Carriers, Proceed to Price Cap Additional</li> </ul>	Documentation Works	(complete attached worksheet) sheet	
	Including Rate-of-Return Carriers affiliated with P		-	
<2000>			(check to indicate certification)	
<2005>	Rate of Return Carriers, Proceed to ROR Additiona	l Documentation Work	(complete attached worksheet) sheet	288881
<3000>			(check to indicate certification)	1 Willes
<3005>			(complete attached worksheet)	

	ervice Quality Improvement Reporting Illection Form			FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	381631		
<015>	Study Area Name	RED RIVER R	URAL TELEPHONE ASSOC.	
<020>	Program Year	2015		
<030>	Contact Name - Person USAC should contact regarding this data	Tom Campbel	1	
<035>	Contact Telephone Number - Number of person identified in data line <030>	6516218511	ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	tcampbel1@c	otcpas.com	E .
<110>	Has your company received its ETC certification from the FCC?	(ye	es/no) O o	
<111>	If your answer to Line <110> Is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(ye	es/no) O O	
<112>	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.  Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your of CETC which only receives frozen support, your progress report is only required to address voice telephony service.	ompany is a	381631nd112.pdf	
	Please check these boxes below to confirm that the attached documents(s), on lir 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.	ne		Name of Attached Document
<113>	Maps detailing progress towards meeting plan targets			
<114>	Report how much universal service (USF) support was received		1	
<115>	How (USF) was used to Improve service quality		1	
<116>	How (USF)was used to improve service coverage		1	
<117>	How (USF) was used to improve service capacity		1	
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.			

<220>

PARTY N. POLICIANO DE LA CAMBRIA CAMBRIA DE		
(200) Service Outage Reporting (Voice)		FCC Form 481
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Data Collection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819
	型性性更加。	
		July 2013

<010>	Study Area Code	381631
<015>	Study Area Name	RED RIVER RURAL TELEPHONE ASSOC.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Tom Campbell
<035>	Contact Telephone Number - Number of person identified in data line <030>	6516218511 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	tcampbell@otcpas.com

<a></a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h></h>
NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
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<703>

	ce Offerings including Voice Rate Data lection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	381631	
<015>	Study Area Name	RED RIVER RURAL TELEPHONE ASSOC.	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Tom Campbell	
<035>	Contact Telephone Number - Number of person identified in data	ine <030> 6516218511 ext.	
<039>	Contact Email Address - Email Address of person identified in data	line <030> tcampbell@otcpas.com	
<701>	Residential Local Service Charge Effective Date	1/1/2014	
<702>	Single State-wide Residential Local Service Charge		

<a1></a1>	<a2></a2>	<a3></a3>	- <b1></b1>	<b2></b2>	  b3>-	<b4>&lt;</b4>	<bs></bs> <bs></bs>	<b>K</b> (C)
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fee
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	padband Price Offerings lection Form	FCC Form 481  OMB Control No. 3060-0985/OMB Control No. 3060-0819  July 2013
<010>	Study Area Code	381631
<015>	Study Area Name	RED RIVER RURAL TELEPHONE ASSOC.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Tom Campbell
<035>	Contact Telephone Number - Number of person identified in data line <030>	6516218511 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	tcampbell@otcpas.com

>	al»	<02>	        	<b2></b2>	CO TO	<d1></d1>	<d2></d2>	<d3></d3>	ed45
St	ate	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select
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				worksneet -					
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1000年11日	erating Companies ection Form			FCC Form 481  OMB Control No. 3050-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code		301631	
<015>	Study Area Name		RED RIVER RURAL TELEPHONE ASSOC.	
<020>	Program Year		2015	
<030>	Contact Name - Person	USAC should contact regarding this data	Tom Campbell	
<035>	Contact Telephone Nun	nber - Number of person identified in data line <030>	6516218511 ext.	
<039>	Contact Email Address -	Email Address of person identified in data line <030>	tcampbell@otcpas.com	
<810>	Reporting Carrier	Red River Rural Telephone Association		
<811>	Holding Company			
<812>	Operating Company	Red River Rural Telephone Association		

这一块点。从4. 第二级	<81>	<a25< th=""><th>&lt;88&gt;</th></a25<>	<88>
	Affiliates	SAC	Doing Business As Company or Brand Designation
	See atte	ached workshi	et

THE RESERVE OF THE PERSON NAMED IN	oal Lands Reporting ection Form		ОМ	Form 481 B Control No. 3060-0986/OMB Control No. 2013	3060-0819
<010>	Study Area Code		381631		
<015>	Study Area Name		RED RIVER RURAL TELEPHONE ASSOC.		
<020>	Program Year		2015		
<030>	Contact Name - Person USAC should contact regarding this data		Tom Campbell		
<035>	Contact Telephone Number - Number of person identified in data line		6516218511 ext.		
<039>	Contact Email Address - Email Address of person identified in data line	e <030>	tcampbell@otcpas.com		
<910>	Tribal Land(s) on which ETC Serves				
		0			,
<920>	Tribal Government Engagement Obligation		Name of Attached Doc	ument	
If your c	ompany serves Tribal lands, please select (Yes,No, NA) for each these boxes				
	m the status described on the attached document(s), on line 920,	-	1		
	trates coordination with the Tribal government pursuant to	Sele			
§ 54.313	S(a)(9) includes:	(Yes,			
<921> <922>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions.  Feasibility and sustainability planning;	NA NA	<del></del>	w	
<923>	Marketing services in a culturally sensitive manner;			20	
<924>	Compliance with Rights of way processes		_		
<925>	Compliance with Land Use permitting requirements				
<926>	Compliance with Facilities Siting rules		_		
<927>	Compliance with Environmental Review processes				
<928>	Compliance with Cultural Preservation review processes		-		
<929>	Compliance with Tribal Business and Licensing requirements.		-		
1,52.35	and the state of t				

TO THE PERSON NAMED IN	o Terrestrial Backhaul Reporting ection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	381631
<015>	Study Area Name	RED RIVER RURAL TELEPHONE ASSOC.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Tom Campbell
<035>	Contact Telephone Number - Number of person identified in data line <030>	6516218511 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	tcampbell@otcpas.com
<1120>	Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)	
<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)	

Lifeline	rms and Condition for Lifeline Customers ection Form		FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 3060-0819  July 2013
<010>	Study Area Code		381631
<015>	Study Area Name		RED RIVER RURAL TELEPHONE ASSOC.
<020>	Program Year		2015
<030>	Contact Name - Person USAC should contact regarding this data		Tom Campbell
<035>	Contact Telephone Number - Number of person identified in data li	ne <030>	> 6516218511 ext.
<039>	Contact Email Address - Email Address of person identified in data li	ine <030>	> tcampbell@otcpas.com
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans		381631nd1210 .pdf
			Name of Attached Document
<1220>	Link to Public Website	НТТР	
or the we	neck these boxes below to confirm that the attached document(s), on line 1 bsite listed, on line 1220, contains the required information pursuant to (a)(2) annual reporting for ETCs receiving low-income support, carriers must eport:		
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	1	
<1222>	Details on the number of minutes provided as part of the plan,	<b>/</b>	
<1223>	Additional charges for toll calls, and rates for each such plan.	<b>V</b>	

OMB Centrol No. 3 0680-088E/OMB Centrol No. 3 0781-081 (1942) 2013  **Study Area Code***  **Study Area Code***  **Study Area Name**  **Program Year**  **Colips**  **Study Area Name**  **BED \$1 VER RURAL, TELEPHIORE ASSOC.**  **CO3D**  **Ontact Telephone Number - Number of person identified in data line <000>  **Contact Telephone Number - Number of person identified in data line <000>  **Contact Telephone Number - Number of person identified in data line <000>  **Contact Telephone Number - Number of person identified in data line <000>  **Contact Telephone Number - Number of person identified in data line <000>  **Contact Telephone Number - Number of person identified in data line <000>  **Contact Telephone Number - Number of person identified in data line <000>  **Contact Telephone Number - Number of person identified in data line <000>  **Contact Telephone Number - Number of person identified in data line <000>  **Contact Telephone Number - Number of person identified in data line <000>  **Contact Telephone Number - Number of person identified in data line <000>  **Contact Telephone Number - Number of person identified in data line <000>  **Contact Telephone Number - Number of person identified in data line <000>  **Contact Telephone Number - Number of person identified in data line <000>  **Contact Telephone Number - Number of person identified in data line <000>  **Contact Telephone Number - Number of person identified in data line <000>  **Contact Telephone Number - Number of person identified in data line <000>  **Contact Telephone Number - Number of person identified in data line <000>  **Contact Telephone Number - Number of person identified in data line <000>  **Contact Telephone Number - Number of person identified in data line <000>  **Contact Telephone Number - Number of person identified in data line <000>  **Contact Telephone Number - Number of person identified in data line <000>  **Contact Telephone Number - Number of person identified in data line <000>  **Contact Telephone Number of Person iden	(2000) Pr	clee Cap Carrier Additional Documentation			FCC Form 481.
Study Area Code   381631	3000552200	本在1000mm/1000mm 1000mm			OMB Control No. 3060-0986/OMB Control No. 3060-0819
### Study Area Name ### Program Year ### 2020 ### Program Year ### 2030 ### Contact Telephone Number - Number of person identified in data line <0300	Including	Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers	Carlo Manager (M. Appelling State on Page 1912 All Mar		July 2013
### COUNTY AREA Name NAME NAME NAME NAME NAME NAME NA					
CONTRACT   Program Year   2015   Contact Name - Person USAC should contact regarding this data   700 (ampbel 1)   Contact Telephone Number - Number of person identified in data line <0300   Costact Telephone Number - Number of person identified in data line <0300   Costact Telephone Number - Number of person identified in data line <0300   Costact Telephone Number - Number of person identified in data line <0300   Costact Telephone Number - Number of person identified in data line <0300   Costact Telephone Number - Number of person identified in data line <0300   Costact Telephone Number - Number of person identified in data line <0300   Costact Telephone Number - Number of person identified in data line <0300   Costact Telephone Number - Number of person identified in data line <0300   Costact Telephone Number - Number of person identified in data line <0300   Costact Telephone Number - Number of Person United Number of					
CONTact Name - Person USAC should contact regarding this data  Ton Campbe 1  Ton Campbe 1  Ton Campbe 1  Contact Teleplone Number - Number of person identified in data line <030>  Contact Teleplone Number - Number of person identified in data line <030>  Contact Email Address - Email Address of person identified in data line <030>  Contact Email Address - Email Address of person identified in data line <030>  Contact Email Address - Email Address of person identified in data line <030>  Contact Email Address - Email Address of person identified in data line <030>  Contact Email Address - Email Address of person identified in data line <030>  Contact Email Address - Email Address of person identified in data line <030>  Contact Teleplone Number - Number of person identified in data line <030>  Contact Teleplone Number - Number of person identified in data line <030>  Contact Teleplone Number - Number of person identified in data line <030>  Contact Teleplone Number - Number of person identified in data line <030>  Contact Teleplone Number - Number of person identified in data line <030>  Contact Teleplone Number - Number of person identified in data line <030>  Contact Teleplone Number - Number of person identified in data line <030>  Contact Teleplone Number - Number of Numbe					
CHECK the boxes below to note compliance as a reciplent of incremental Connect America Phase I support, frozen High Cost support to offset access charge reductions, and Connect America Phase I support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the Information reported on this form and in the documents attached below is accurate.  Incremental Connect America Phase I reporting  2010					
CHECK the boxes below to note compliance as a redplent of incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase I support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.  Incremental Connect America Phase I reporting  2010  2nd Year Certification (47 CFR § 54.313(b)(1))  3rd Year Certification (47 CFR § 54.313(b)(2))  Price Cap Carrier Receiving Frozen Support Certification  2013  2014 Frozen Support Certification  2015  2015 Frozen Support Certification  2016 and future Frozen Support Certification  Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))  Certification Support Used to Build Broadband  Connect America Phase II Reporting (47 CFR § 54.313(e))  3rd year Broadband Service Certification  5th year Broadband Service Certification  1019  1019  1019  1019  1020  1020  1030  1040  105					
CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the Information reported on this form and in the documents attached below is accurate.  Incremental Connect America Phase I reporting  2nd Year Certification (47 CFR § 54.313(b)(1))  2nd Year Certification (47 CFR § 54.313(b)(2))  Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))  2013 Frozen Support Certification (2014)  2015 Frozen Support Certification (2015)  2016 and future Frozen Support Certification (2016)  Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))  Certification Support Used to Build Broadband (2015)  Connect America Phase II Reporting (47 CFR § 54.313(e))  3rd year Broadband Service Certification (2017)  3rd year Broadband Service Certification (2018)  Interim Progress Certification (2017)  Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the					
Incremental Connect America Phase I reporting  2010			CCMMpDellastcom .com		
Incremental Connect America Phase I reporting  2010	Merchanic (Sec.)				
Incremental Connect America Phase I reporting  2010> 2nd Year Certification (47 CFR § 54.313(b)(1))  2011> 3rd Year Certification (47 CFR § 54.313(b)(2))  Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)}  2012> 2013 Frozen Support Certification 2014 Frozen Support Certification 2015> 2016 and future Frozen Support Certification 2015> 2016 and future Frozen Support Certification  Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}  Certification Support Used to Build Broadband  Connect America Phase II Reporting {47 CFR § 54.313(e)}  3rd year Broadband Service Certification  Sth year Broadband Service Certification  Interim Progress Certification  Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)[3](ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the	CHECK ti		경영 마양 그렇게 많은 이 경우 경영 마음을 하나 하는 것 같아. 사람들은 사람들이 가지 않는 것이다. 그렇게 다른 사람들이 다른 사람들이 다른 사람들이 다른 사람들이 되었다. 그런 그렇게 되었다.		
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Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)}  <2012> 2013 Frozen Support Certification  <2013> 2014 Frozen Support Certification  <2014> 2015 Frozen Support Certification  <2015> 2016 and future Frozen Support Certification  Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}  <2016> Certification Support Used to Build Broadband  Connect America Phase II Reporting {47 CFR § 54.313(e)}  3rd year Broadband Service Certification  Sth year Broadband Service Certification  Interim Progress Certification  Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the	<2010>				
2012> 2013 Frozen Support Certification 2014> 2014 Frozen Support Certification 2014> 2015 Frozen Support Certification 2015> 2016 and future Frozen Support Certification 2016> Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}  Certification Support Used to Build Broadband  Connect America Phase II Reporting {47 CFR § 54.313(e)}  2017> 3rd year Broadband Service Certification 5th year Broadband Service Certification 2018> 5th year Broadband Service Certification 2019> Interim Progress Certification 2020> Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)[3](ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the	<2011>	3rd Year Certification (47 CFR § 54.313(b)(2))			
2012> 2013 Frozen Support Certification 2013		Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))			
2015 Frozen Support Certification 2015 2016 and future Frozen Support Certification  Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))  2016 Certification Support Used to Build Broadband  Connect America Phase II Reporting (47 CFR § 54.313(e))  3rd year Broadband Service Certification  5th year Broadband Service Certification  Interim Progress Certification    Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the	<2012>	트리아이트를 계약 성이 되었다. 사람들은 하면 시간에 가장하는 생각을 받고 있다면 하는데			
Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}  Connect America Phase II Reporting {47 CFR § 54.313(e)}  Connect America Phase II Reporting {47 CFR § 54.313(e)}  3rd year Broadband Service Certification  Sth year Broadband Service Certification  Interim Progress Certification  Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the	<2013>	2014 Frozen Support Certification			
Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}  Certification Support Used to Build Broadband Connect America Phase II Reporting {47 CFR § 54.313(e)} 3rd year Broadband Service Certification 5th year Broadband Service Certification Interim Progress Certification Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the	<2014>	2015 Frozen Support Certification			
Connect America Phase II Reporting (47 CFR § 54.313(e))  Connect America Phase II Reporting (47 CFR § 54.313(e))  Connect America Phase II Reporting (47 CFR § 54.313(e))  3rd year Broadband Service Certification  Sth year Broadband Service Certification  Interim Progress Certification  Interim Progress Certification  Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the	<2015>	2016 and future Frozen Support Certification			
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<2017> 3rd year Broadband Service Certification <2018> 5th year Broadband Service Certification <2019> Interim Progress Certification Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the	<2016>	Certification Support Used to Build Broadband			
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<2019> Interim Progress Certification <2020> Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the	<2017>	3rd year Broadband Service Certification			
Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the	<2018>	5th year Broadband Service Certification			
pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the	<2019>	Interim Progress Certification			
	<2020>	pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support addresses of community anchor institutions to which began providing	shall provide the number, names, and		
<2021> Interim Progress Community Anchor Institutions	<2021>	Interim Progress Community Anchor Institutions			1
					1
Name of Attached Document Listing Required Information			Name of A	ttached Document Listing De	equired Information

<b>州</b> 。建筑	ate Of Return Carrier Additional Documentation	PCC Form 481  OM8 Control No. 3060-0985/OM8 Control No. 3060-0819
		July 2013
<010>	Study Area Code	381631
<015>	Study Area Name	RED RIVER RURAL TELEPHONE ASSOC.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Tom Campbell
<035>	Contact Telephone Number - Number of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030>	6516218511 ext.
<039>	THE SECOND SECON	Ecampbell@otcpas.com  ant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 4:
Circuit.		the Information reported on this form and in the documents attached below is accurate.
100000	B	
(3010)	Progress Report on 5 Year Plan Milestone Certification (47 CFR § 54.313(f)(1)(i))	l i
	milestone certification fax car & 34-313(1)(1)(1)	
		Name of Attached Document Listing Required Information
(3011)	Please check this box to confirm that the attached document(s), on line § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addr providing access to broadband service in the preceding calendar year.	
(3012)	Community Anchor Institutions [47 CFR § 54.313(f)(1)(ii))	
		Name of Attached Document Listing Required Information
(3013) (3014)	Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2)) If yes, does your company file the RUS annual report	(Yes/No) (Yes/No)
Please	check these hoves to confirm that the attached document(s), on line 301	17, contains the required information pursuant to § 54.313(f)(2) compliance requires:
	Electronic copy of their annual RUS reports (Operating Report for	To be that the decision in the test and the second to a second to
(2016)	Telecommunications Borrowers)	and Floring
(3016)	Document(s) for Balance Sheet, Income Statement and Statement of Ca	
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	381631nd3017.pdf
		Name of Attached Document Listing Required Information
(3018)	If the response is no on line 3014, is your company audited?	(Yes/No) OO
(3010)		
	If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains	
(3019)	Either a copy of their audited financial statement; or (2) a financial report $\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \$	format comparable to RUS Operating Report for Telecommunications
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of C	Cash Flows
(3021)	Management letter issued by the independent certified public accountant that	t performed the company's financial audit.
	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:	
(3022)	Copy of their financial statement which has been subject to review by an Independent certified public accountant; or 2) a financial report in a	
	format comparable to RUS Operating Report for Telecommunications Borrowers,	
tanasi		
(3023)	Underlying information subjected to a review by an independent certified public accountant	
(3024)	Underlying information subjected to an officer certification.	
(3025)	Document(s) for Balance Sheet, Income Statement and Statement of C	ash Flows
(3026)	Attach the worksheet listing required information	
		Name of Attached Document Listing Required Information

	ion - Reporting Carrier ection Form	FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 3060-0819  July 2013
<010>	Study Area Code	381631
<015>	Study Area Name	RED RIVER RURAL TELEPHONE ASSOC.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Tom Campbell
<035>	Contact Telephone Number - Number of person identified in data line <030>	6516218511 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	tcampbell@otcpas.com

# TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

certancation of officer as to c	he Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients
certify that I am an officer of the reporting carrier; my respond recipients; and, to the best of my knowledge, the information	onsibilities include ensuring the accuracy of the annual reporting requirements for universal service support n reported on this form and in any attachments is accurate.
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can	be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonm under Title 18 of the United States Code, 18 U.S.C. § 1001.

ESCHEDING PURCHE	ion - Agent / Carrier ection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	381631
<015>	Study Area Name	RED RIVER RURAL TELEPHONE ASSOC.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Tom Campbell
<035>	Contact Telephone Number - Number of person identified in data line <030>	6516218511 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	tcampbell@otcpas.com

#### TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

certify that (Name of Agent) <u>Tom Campbell</u> is authorized to submit the information reported on behalf of the reporting car iso certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.						
Name of Authorized Agent: Tom Campbell						
Name of Reporting Carrier: RED RIVER RURAL TELEPHONE ASSOC.						
Signature of Authorized Officer: CERTIFIED ONLINE	Date: 06/26/2014					
Printed name of Authorized Officer: Jeffrey Olson						
Title or position of Authorized Officer: Executive Secretary						
Telephone number of Authorized Officer: 7015538309 ext.						
Study Area Code of Reporting Carrier: 381631	Filing Due Date for this form: 07/01/2014					

#### TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier							
, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the informati	프랑 곳은 기업이 많아 전기에 가게 즐겁게 하셨다면 하네요요? 이 사람들에 제가 하고 그 때문에 나를 하다 하다.	er; I have provided					
Name of Reporting Carrier: RED RIVER RURAL TELEPHONE ASSOC.							
Name of Authorized Agent or Employee of Agent: Tom Campbell							
Signature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE	Date: 06/26/20	014					
Printed name of Authorized Agent or Employee of Agent: Tom Campbell							
Title or position of Authorized Agent or Employee of Agent Consultant							
Telephone number of Authorized Agent or Employee of Agent: 6516218511 ext.							
Study Area Code of Reporting Carrier: 381631 Filing Due Date for this form: 07/01/	2014						

Attachments

-12 CHOOL TO	ce Offerings including Voice Rate Data lection Form		FCC Form 481  OMB Control No. 3060-0986/OMB Centrol No. 3060-0819 July 2013
<010>	Study Area Code	381631	
<015>	Study Area Name	RED RIVER RURAL TELEPHONE ASSOC.	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Tom Campbell	
<035>	Contact Telephone Number - Number of person identified in data line <030>	6516218511 ext.	11.00
<039>	Contact Email Address - Email Address of person identified in data line <030>	tcampbell@otcpas.com	
<701>	Residential Local Service Charge Effective Date 1/1/2014		

<703>

<702> Single State-wide Residential Local Service Charge

State	<a2> Exchange (ILEC)</a2>	<a3> SAC (CETC)</a3>	 Rate Type	Residential Local Service Rate	  State Subscriber Line Charge	State Universal Service Fee	<55> Mandatory Extended Area Service Charge	≺c> Total per line Rates and Fee
ND	Abercrombie		FR	14.95	0.0	0.0	0.0	14.95
ND	Barnesville		FR	14.95	0.0	0.0	0.0	14.95
ND	Colfax		FR	14.95	0.0	0.0	0.0	14.95
ND	East Fairmount		FR	13.96	0.0	0.0	1.53	15.49
ND	Fairmount		PR	18.0	0.0	0.0	2.61	20.61
ND	Great Bend		FR	14.95	0.0	0.0	0.0	14.95
ND	Hankinson		FR	14.95	0.0	0.0	0.0	14.95
ND	Kent		FR	14.95	0.0	0.0	0.0	14.95
ND	Lidgerwood		FR	14.95	0.0	0.0	0.0	14.95
ND	Mooreton		FR	14.95	0.0	0.0	0.0	14.95
ND	Rollag		FR	14.95	0.0	0.0	0.0	14.95
ND	Wyndmere		FR	18.0	0.0	0.0	3.8	21.8
								-
					1.000		THE AMERICAN	

13.45000 HADSHEEL	eadband Price Offerings ection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	381631
<015>	Study Area Name	RED RIVER RURAL TELEPHONE ASSOC.
<020>	Brogram Vear	2015

70102	Study Area code	502052
<015>	Study Area Name	RED RIVER RURAL TELEPHONE ASSOC.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Tom Campbell
<035>	Contact Telephone Number - Number of person Identified in data line <030>	6516218511 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	tcampbell@otcpas.com

State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees		Broadband Service -Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select)
ND	All	44.95	0.0	44.95	3.0	0.256	0.0	Other, No limit on usage allowance
ND	A11	49.95	0.0	49.95	6.0	0.512	0.0	Other, No limit on usage allowance
ND	All	69.95	0.0	69.95	20.0	2.0	0.0	Other, No limit on usage allowance
ND	A11	109.95	0.0	109.95	40.0	2.0	0.0	Other, No limit on usage allowance
ND	A11	129.95	0.0	129.95	50.0	2.0	0.0	Other, No limit on usage allowance
-		-						W No West No.

800) Ope	erating Companies		FCC Form 481
CHARLES !	ection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code		381631
<015>	Study Area Name	40000	RED RIVER RURAL TELEPHONE ASSOC.
<020>	Program Year		2015
<030>	Contact Name - Person U	SAC should contact regarding this data	Tom Campbell
<035>	Contact Telephone Numb	er - Number of person identified in data line <030>	6516218511 ext.
<039>	Contact Email Address - E	mail Address of person identified in data line <030>	tcampbell@otcpas.com
<810>	Reporting Carrier	Red River Rural Telephone Association	
<811>	Holding Company		
<812>	Operating Company	Red River Rural Telephone Association	

813>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
_	Red River Rurual Telephone Association	381631	Red River Communications
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SAC: 381631 State: ND

Red River Rural Telephone Assoc

Form 481 Line No. 112 Five Year Service Quality Improvement Plan

# ATTACHMENT REDACTED IN ENTIRETY

Page 1 of 4

SAC: 381631 State: ND Red River Tel

Form 481 Line No 510 Compliance with Service Quality Standards and Consumer Protection

#### North Dakota and South Dakota:

- Red River Tel (Company) will provide service on a timely basis to requesting customers within the Company's designated service area where the Company's network already passes the potential customers premises, and
- 2. The Company will provide service, within a reasonable period of time, if the potential customer is within the Company's designated service area but outside the Company's existing network coverage, if the service can be provided at reasonable cost by:
  - a. Modifying or replacing the requesting customers equipment;
  - b. Deploying a roof-mounted antenna or other equipment;

c. Adjusting the nearest cell tower;

d. Adjusting network or customer facilities;

e. Reselling services from another carrier's facilities to provide service; or

f. Employing, leasing, or constructing an additional cell site, cell extender, repeater, or other similar equipment.

# 3. Service Quality Standards

#### The Company:

- Provides voice grade access to the public switched network.
- Provides flat rated local exchange service with no addition charge to end users.
- Provides access to the emergency services provided by local government or other public safety organization, such as 911 and enhanced 911.
- Provides toll blocking and toll limitation services.
- Advertises the availability of its services and the charges using media of general distribution and on its website.
- Maintains a business office providing customers with access to a customer service representative either in person or via a local telephone call or toll-free telephone number during normal business hours.
- Directs after hour calls to the Company's help desk.
- Directs trouble reports to the on-call technician.
- Tracks all service orders to ensure they are completed in a timely manner.
- Measures its service connection and service interruption performance on a regular basis.
- Trains employees to:
  - o Answer all incoming calls promptly.
  - Respond to all inquiries for information promptly and courteously.
  - Investigate thoroughly all customer complaints.
  - Be knowledgeable about products and service offerings so they can assist the customer with selecting the best service option.
- Has a process for periodic inspection, testing and preventive maintenance of its equipment to permit the rendering of safe, adequate and continuous service at all times.

Page 2 of 4

SAC: 381631 State: ND Red River Tel

Form 481 Line No. 510 Compliance with Service Quality Standards and Consumer Protection

North Dakota and South Dakota: (Cont'd)

#### 4. Consumer Protection Rules

The Company has established operating procedures designed to facilitate compliance with applicable consumer protection rules which include compliance with the Customer Proprietary Network Information (CPNI) rules. The operating procedures include:

- · Appointment of a compliance officer.
- · A manual detailing the specific procedures for protecting consumer information.
- Employee training on an annual basis.
- · A disciplinary process for improper use of consumer information.

Form 481 Line No. 510 Compliance with Service Quality Standards and Consumer Protection

#### Minnesota:

As required by MN. Rule "7812.0700 Minnesota General Service Quality Requirements. Subpart 1" the local services provided by Red River Tel are provided under internal company operating procedures and publically available tariffs which are in compliance with applicable Minnesota Public Utility Commission orders and rules including:

7810.0100 DEFINITIONS. 7810.0200 SCOPE. 7810.0300 STATUTORY AUTHORITY.

#### RECORDS AND REPORTS

7810.0400 RETENTION OF RECORDS.
7810.0500 DATA TO BE FILED WITH THE COMMISSION.
7810.0600 REPORT TO COMMISSION ON SERVICE DISRUPTION.
7810.0900 LOCATION OF RECORDS.

#### **CUSTOMER RELATIONS**

7810.1000 INFORMATION AVAILABLE TO CUSTOMER AND PUBLIC. 7810.1100 COMPLAINT PROCEDURES. 7810.1200 RECORD OF COMPLAINT.

#### CUSTOMER BILLING; DEPOSIT AND GUARANTEE REQUIREMENTS

7810.1400 CUSTOMER BILLING.

7810.1500 DEPOSIT AND GUARANTEE REQUIREMENTS.

7810.1600 DEPOSIT.

7810.1700 GUARANTEE OF PAYMENT.

#### DISCONNECTION OF SERVICE; SERVICE DELAY

7810.1800 PERMISSIBLE SERVICE DISCONNECTIONS WITH NOTICE.

7810.1900 PERMISSIBLE SERVICE DISCONNECTIONS WITHOUT NOTICE.

7810.2000 NONPERMISSIBLE REASONS TO DISCONNECT SERVICE.

7810.2100 MANNER OF DISCONNECTION.

7810.2200 RECONNECTION OF SERVICE.

7810.2300 NOTICE REQUIREMENTS.

7810.2400 BILL DISPUTES.

7810.2500 ESCROW PAYMENTS.

7810.2600 WAIVING RIGHT TO DISCONNECT; EMERGENCY STATUS.

7810.2800 DELAY IN INITIAL SERVICE OR UPGRADE.

#### DIRECTORIES

7810.2900 CONTENT OF DIRECTORIES. 7810.3000 DIRECTORY ASSISTANCE.

7810.3100 CHANGES OR ERROR OF LISTED NUMBER.

#### **ENGINEERING**

7810.3200 CONSTRUCTION OF TELEPHONE PLANT. 7810.3300 MAINTENANCE OF PLANT AND EQUIPMENT. 7810.3900 EMERGENCY OPERATIONS.

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SAC: 381631 State: ND Red River Tel

Form 481 Line No. 510 Compliance with Service Quality Standards and Consumer Protection

Minnesota: (cont'd)

# INSPECTIONS, TESTS, SERVICE REQUIREMENTS

7810.4100 ACCESS TO TEST FACILITIES.
7810.4300 ACCURACY REQUIREMENTS.
7810.4900 ADEQUACY OF SERVICE.
7810.5000 UTILITY OBLIGATIONS.
7810.5100 TELEPHONE OPERATORS.
7810.5200 ANSWERING TIME.
7810.5300 DIAL SERVICE REQUIREMENTS.
7810.5400 INTEROFFICE TRUNKS.
7810.5500 TRANSMISSION REQUIREMENTS.
7810.5800 INTERRUPTIONS OF SERVICE.
7810.5900 CUSTOMER TROUBLE REPORTS.
7810.6000 PROTECTIVE MEASURES.

requirements governing the protection of Customer's privacy.

7810.6100 SAFETY PROGRAM.

Red River Tel is in compliance with Federal CPNI rules, Red Flag Rules and other Federal and State

Page 1 of 1

SAC: 381631 State: ND Red River Tel

Form 481 Line No. 610 Description of Functionality in Emergency Situations

#### Red River Tel has:

- Established reasonable provisions to meet emergencies resulting from failures of lighting or power service, sudden and prolonged increases in traffic, or from fire, storm, or acts of God including provisions for emergency power that provide:
  - o A minimum of four hours of battery service in each central office.
  - o A permanently installed power unit in exchanges, or
  - Mobile power units that can be delivered on short notice and which can be readily.
     connected in offices without installed emergency power facilities.
- Informed employees as to the procedures to be followed, including reasonable rerouting of traffic around damaged facilities and the deployment of emergency power, in the event of emergency in order to prevent or mitigate interruption or impairment of telecommunications service.

SAC: 381631 State: ND Red River Tel

Form 481 Line No. 1010 Descriptive document for Voice Services Rate Comparability

Line 1010 – Description of Voice Services Rate Comparability: Provide a detailed description of how your pricing of fixed voice services is no more than two standard deviations above the applicable national average urban rate for voice service, as published annually by the Wireline Competition Bureau, as required in 47 C.F.R. § 54.313(a)(10).

On March 20, 2014 the Wireline Competition Bureau announced results of the Urban Rate Survey for Voice Services; as part the FCC Public Notice DA 14-384. Referenced in this public notice are the results required to meet the rate comparability as noted:

"Based on the survey responses, the Bureau also calculated the reasonable comparability benchmark for voice services to be \$46.96.9

9. ld. at 17694, para. 84."

As required Red River Tel hereby certifies that its current fixed voice services for residential subscribers as defined in the USF/ICC Transformation Order is below \$46.96.

Form 481 Line No. 1210 Lifeline Plans Terms and Conditions

#### Lifeline Terms and Conditions

 Red River Tel (Company) offers lifeline program-supported service to qualified low-income residential consumers for one telephone line per eligible household. The lifeline program provides discounts to eligible low-income consumers to help them establish and maintain telephone service. Lifeline assistance lowers the cost of basic, monthly local telephone service. Eligible consumers can receive \$9.25 per month in discounts. In addition, the Federal Universal Service Charge is not assessed to consumers participating in Lifeline. Toll Blocking prevents the placement of all long distance calls for which a subscriber would be charged. Toll Blocking is available to eligible consumers at no cost. Also, by choosing the option, consumers are usually not charged a deposit.

#### Lifeline Program Eligibility Information

#### Program Based Eligibility

Consumers are eligible for Lifeline if they, one of their dependents or their household participate in one of the following qualifying assistance programs:

Low Income Home Energy Assistance Program (LIHEAP)

Federal Public Housing Assistance (Section 8)

Supplemental Nutrition Assistance Program (SNAP)

National School Lunch Program (NSLP) and receives lunch through the program

Supplemental Security Income (SSI)

Temporary Assistance for Needy Families (TANF)

Lifeline applicant must present documentation demonstrating eligibility either through participation in one of the qualifying federal assistance programs or through income-based means.

Acceptable documentation of program-based eligibility includes: current or prior year's statement of benefits from a qualifying program; notice letter of participation in a qualifying program; program participation documents; or another official document evidencing the consumer's participation in a qualifying program.

#### Income Based Eligibility

In addition, consumers are eligible for Lifeline if their household income is at or below 135% of the federal poverty guidelines.

2014 Federal Poverty Guidelines - 135%

Household Size	<u> </u>	48 Contiguous States and D.C.	
1	\$	15,755	
2		21,236	
3		26,717	
4		32,198	
5		37,679	
6		43,160	
7		48,641	
8		54,122	
For Each Additional Person, Add		5,481	

Acceptable documentation of income eligibility includes: prior year's state, federal or Tribal tax return; current income statement from an employer or paycheck stub; social security statement of benefits; Veterans Administration statement of benefits; retirement/pension statement of benefits; unemployment/workmen's compensation statement of benefits; federal or Tribal notice of letter participating in General Assistance; or a divorce decree or child support award or other official document containing income information.

Form 481 Line No. 1210 Lifeline Plans Terms and Conditions

#### Lifeline Terms and Conditions (Continued)

#### Lifeline Program Eligibility Information (Continued)

#### Recertification of Lifeline Eligibility

Lifeline recipients are required to recertify their eligibility annually. Failure to properly recertify a recipient's continued eligibility for the Lifeline program will result in termination of the Lifeline recipient's monthly Lifeline discount and de-enrollment from the Lifeline Program.

#### Additional Lifeline Program Information

The Lifeline program is limited to one benefit per household, consisting of either wireline or wireless service. A household is defined, for purposes of the Lifeline Program, as an individual or group of individuals who live together at the same address and share income and expenses. Lifeline is government benefit program, and consumers who willfully make false statements in order to obtain the benefit can be punished by fine or imprisonment or can be barred from the program.

- The Local services for (Company) that serve as its Lifeline Plans are in Compliance with the Essential telecommunications service as specified in North Dakota Chapter 49-21 4.c as follows:
  - C. Primary flat rate residence basic telephone service including the following service elements:
    - 1) Billing and collecting of the telecommunications company's charges for the service
    - Primary directory listing
    - 3) Access to assistance
    - 4) Access to emergency 911 service and emergency operator assistance in the local exchange areas in which emergency 911 service is not available
    - Except as provided in section 49-02-01.1, mandatory, flat-rate extended area service to designated nearby local exchange areas.
    - 6) Transmission service necessary for the connection between the end user's premises and the local exchange central office switch including a trunk connection that has inward dialing and necessary signaling service such as touchtone used by end users for service.
- The Company's flat rate plans include unlimited local exchange calling including usage to designated nearby local exchange areas. The flat rate plans do not include any toll usage. The rates for any toll usage are determined by the rate plans of the Toll Provider(s) that are selected by lifeline end users.
- The Company has met and will meet the requirements of eligible telecommunications carrier advertising. This includes:
  - A full description of available services in the Company's Official telephone directory, including the process to be used by customers to quality for lifeline and link-up service.
  - b. Advertising of the available universal service in media of general circulation in the Company's designated service area. Availability may be advertised in newspapers, company newsletters, company or civic internet sites, bill stuffer, direct mailings, or other means intended to convey availability throughout the designated service area.
- 5 The specific Company terms and conditions for the Companies Lifeline Plans are set forth in pages included in Exhibit 1, attached.

Form 481 Line No. 1210 Lifeline Plans Terms and Conditions

#### Minnesota:

#### Rates:

The Company's Local service rates that serve as its Lifeline Plans are filed in Compliance with the regulatory requirements of Minn. Rules Ch. 7810 and Minn. Rules pt. 7812.0600.

#### Lifeline Terms and Conditions:

The Company will adhere to Lifeline Terms and Conditions above as well as Minnesota Administrative Rule "7817.0400 - Eligibility for Telephone Assistance Credits" which states:

#### Minnesota Administrative Rule 237 Chapter 7817.0400

Subpart 1. Information provided. Each local service provider shall annually mail a notice of the availability of the telephone assistance plan to each residential subscriber in a regular billing. If a subscriber has chosen to receive the regular billing other than through U.S. mail, the local service provider shall send the notice in a regular billing using the delivery method chosen by the subscriber for delivery of the regular billing. The notice must state the following: YOU MAY BE ELIGIBLE FOR ASSISTANCE IN PAYING YOUR TELEPHONE BILL IF YOU RECEIVE BENEFITS FROM CERTAIN LOW-INCOME ASSISTANCE PROGRAMS OR MEET CERTAIN INCOME LIMITS. FOR MORE INFORMATION OR AN APPLICATION FORM PLEASE CONTACT

<u>(local service provider)</u>. On request, the local service provider shall mail to a person an application form developed by the commission and the Department of Commerce, and a brochure that describes the telephone assistance plan's eligibility requirements and application process.

**Subpart 2. Application process.** On completing and signing the application certifying under penalty of perjury that the information provided by the applicant is true and that the statutory criteria for eligibility are satisfied, the applicant must return it to the local service provider for enrollment in the telephone assistance plan. An application may be made by the subscriber, the subscriber's spouse, or a person authorized by the subscriber to act on the subscriber's behalf.

Subpart 4. Eligibility criteria. To be eligible for a telephone assistance credit the applicant must:

- A. be a subscriber who resides in Minnesota or has moved to Minnesota and intends to remain; and
- B. be eligible for the federal Lifeline telephone service discount.

**Subpart 7. Applicant and recipient responsibilities.** Each applicant and each recipient shall provide current information to the local service provider about permanent changes that affect the applicant's or recipient's eligibility.

#### Subpart 8. Local service provider responsibilities.

- A. A local service provider shall begin providing telephone assistance credits to an applicant in the earliest possible billing cycle but not later than the second billing cycle following submission of a completed application demonstrating eligibility. If certified, the local service provider shall notify the applicant by, for example, placing telephone assistance credits on the bill.
- B. If an applicant is denied eligibility, the local service provider shall notify the applicant in writing of the reasons for the denial, of the right to appeal, and of the right to reapply.

Exhibit 1

SAC: 381631 State: ND Red River Tel

Form 481 Line No. 1210 Lifeline Plans Terms and Conditions

# RED RIVER RURAL TELEPHONE ASSOCIATION ABERCROMBIE, NORTH DAKOTA

Section 4 Page 1 Revision 1

# LOCAL EXCHANGE SERVICE (NORTH DAKOTA)

The rates for Local Exchange Service are subject to the conditions set forth herein and the General Regulations governing provision of service. The General Regulations are set forth in Section 2 of this tariff book.

#### Local Exchange Service

- A. The Local Exchange Service Rates in this section are for service only and do not include any terminal equipment beyond the point of demarcation.
- B. The rates applicable to Local Exchange Service are composed of a Line Access Rate component plus (where applicable) an Extended Area Service component.

#### C. Service Upgrades

- At the option of the Company, services will be upgraded to business individual line and residence individual line as facilities for the provision of such services permit.
- Upgrading of business and residence services may be accomplished on a line by line basis at the option of the Company.
- As an exchange is upgraded, as set forth in 1) above, the rates shown on the appropriate rate schedule will be applied.

#### D. Extended Area Service

- 1) Extended Area Service rate component.
  - EAS is a premium-type service offering made by the Company to certain exchanges, under specific conditions.
  - b) The Extended Area Service rate component, where applicable, is in addition to the Local Exchange Service Rate.

#### E. Taxes

 Applicable taxes levied by state, county and local taxing authorities are in addition to the rates set forth in this tariff. (See also General Regulations, Section 2).

Effective: 12-16-05

RED RIVER RURAL TELEPHONE ASSOCIATION ABERCROMBIE, NORTH DAKOTA

Section 4 Page 2 Revision 3

# LOCAL EXCHANGE SERVICE (NORTH DAKOTA)

### Class of Service

Exchanges - Abercrombie, Colfax, Great Bend, Mooreton

Class of Service

	Monthly Rate	a
BUSINESS:		
One Party	\$ 18.95	(1)
Basic Coin Telephone Service	18.95	(1)
EAS Additive	N/A	
RESIDENCE:		
One Party	\$ 14.95	(1)
EAS Additive	N/A	

All rates are billed in advance. Payment for service is due when the statement is rendered.

Seasonal service was available prior to March 15, 2001, for customers requiring less than 12 months of service per year. The rate for this service is determined in accordance with section 5, page 36 of this tariff book.

	Hankinson, Lidgerwood Monthly Rate	Fairmount Monthly Rate	Wyndmere Monthly Rate
BUSINESS:			
One Party	\$ 33.20	\$ 26.02	\$ 26.02
Basic Coin Telephone Service	33.20	26.02	26.02
EAS Additive	N/A	5.23	7.62
RESIDENCE:			
One Party	\$ 14.13	\$ 18.00	\$ 18.00
Additional Line <sup>(1)</sup>	N/A	15.50	15.50
EAS Additive	N/A	2.61	3.80
COMBINATION BUSINESS/RESIDENTIAL:			
One Party	\$ 22.77	\$ 22.77	\$ 22.77
EAS Additive	N/A	4.25	6.19

<sup>(1)</sup> Residence additional line service was available in certain exchanges prior to December 16, 2005.

Effective: 3-1-07

RED RIVER RURAL TELEPHONE ASSOCIATION ABERCROMBIE, NORTH DAKOTA

Section 4 Page 3 Revision 2

# LOCAL EXCHANGE SERVICE (NORTH DAKOTA)

### Extended Area Service (EAS)

Exchange

EAS to Exchange

Abercrombie

Colfax Mooreton Wahpeton

Breckenridge, MN Campbell, MN Kent, MN

Colfax

Abercrombie Mooreton Wahpeton Wyndmere Breckenridge, MN Campbell, MN Kent, MN

**Great Bend** 

Fairmount Hankinson Mooreton Wahpeton Breckenridge, MN Campbell, MN

Mooreton

Abercrombie Colfax Great Bend Wahpeton Wyndmere Breckenridge, MN Campbell, MN Kent, MN (C)

Effective: 10-1-08

RED RIVER RURAL TELEPHONE ASSOCIATION ABERCROMBIE, NORTH DAKOTA

Section 4 Page 4 Revision 1

# LOCAL EXCHANGE SERVICE (NORTH DAKOTA)

# Extended Area Service (EAS) (Continued)

Exchange EAS to Exchange Fairmount Great Bend Hankinson Wahpeton Breckenridge, MN Campbell, MN Hankinson Fairmount (C) **Great Bend** Lidgerwood Wahpeton Breckenridge, MN Campbell, MN Lidgerwood Hankinson Wahpeton Wyndmere Breckenridge, MN Campbell, MN Wyndmere Colfax Lidgerwood Mooreton Wahpeton

> Breckenridge, MN Campbell, MN

> > Effective: 10-1-08

RED RIVER RURAL TELEPHONE ASSOCIATION d/b/a RED RIVER COMMUNICATIONS ABERCROMBIE, NORTH DAKOTA

Section 4 Page 1

# LOCAL EXCHANGE SERVICE (MINNESOTA)

The rates for Local Exchange Service are subject to the conditions set forth herein and the General Regulations governing provision of service. The General Regulations are set forth in Section 2 of this tariff book.

#### Local Exchange Service

- A. The Local Exchange Service Rates in this section are for service only and do not include any terminal equipment beyond the point of demarcation.
- B. The rates applicable to Local Exchange Service are composed of a Line Access Rate component plus (where applicable) an Extended Area Service component.

#### C. Service Upgrades

- At the option of the Company, services will be upgraded to business individual line and residence individual line as facilities for the provision of such services permit.
- Upgrading of business and residence services may be accomplished on a line by line basis at the option of the Company.
- 3) As an exchange is upgraded, as set forth in 1) above, the rates shown on the appropriate rate schedule will be applied.

#### D. Extended Area Service

- Establishment and discontinuance of EAS will be contingent upon Commission authorization.
- 2) Extended Area Service rate component.
  - EAS is a premium-type service offering made by the Company to certain exchanges, under specific conditions.
  - b) The Extended Area Service rate component, where applicable, is in addition to the Local Exchange Service Rate.

#### E. Taxes

 Applicable taxes levied by state, county and local taxing authorities are in addition to the rates set forth in this tariff. (See also General Regulations, Section 2).

Effective: 4-1-13

RED RIVER RURAL TELEPHONE ASSOCIATION d/b/a RED RIVER COMMUNICATIONS ABERCROMBIE, NORTH DAKOTA

Section 4 Page 2

# LOCAL EXCHANGE SERVICE (MINNESOTA)

# Class of Service

Exchange

Class of Service	Kent,	
	Barnesville,	
	Rollag	Fairmount
	Exchanges	Exchange
BUSINESS:		
One Party	\$ 18.95	\$ 34.61
Basic Coin Telephone Service	18.95	34.61
EAS Additive	N/A	3.73
RESIDENCE:		
One Party	\$ 14.95	\$ 13.96
EAS Additive	N/A	1.53

All rates are billed in advance. Payment for service is due when the statement is rendered.

Seasonal service was available prior to March 15, 2001, for customers requiring less than 12 months of service per year. The rate for this service is determined in accordance with Section 5, page 36 of this tariff book.

Effective: 4-1-13

RED RIVER RURAL TELEPHONE ASSOCIATION d/b/a RED RIVER COMMUNICATIONS ABERCROMBIE, NORTH DAKOTA

Section 4 Page 3

# LOCAL EXCHANGE SERVICE (MINNESOTA)

# Extended Area Service (EAS)

Exchange EAS to Exchange

Barnesville (rural) Barnesville (city)

Rollag

Rollag Barnesville (rural)

Barnesville (city)

Hawley

Kent Abercrombie, ND

Breckenridge Wahpeton, ND Mooreton, ND Colfax, ND Campbell

Fairmount Breckenridge

Campbell

Great Bend, ND Hankinson, ND Wahpeton, ND

Effective: 4-1-13

SAC: 381631 State: ND

Red River Rural Telephone Assoc

Form 481 Line No. 3017 RUS Annual Report

# ATTACHMENT REDACTED IN ENTIRETY